

Vacation Cancellation and Disruption Policy

Atlantis highly recommends adequate travel insurance for ALL our guests. Insurance is REQUIRED for all Azores Charters.

Insurance should cover travel, health and diving.

During the online check-in process, you will be able to purchase dive, health and travel insurance from Dive Assure. Dive Assure is available in most countries and will cover your specific trip at a much reduced price. You may also ask your re-seller/agent for recommendations or contact us for additional information.

Cancellation or disruption caused through us (such as mechanical or other reasonably unforeseeable problems) entitles you to a pro-rata refund of the disrupted portion of the vacation in credit or cash.

You or your insurance must shoulder the costs of cancellations, losses and disruptions caused by reasons outside of Atlantis' control or responsibility.

This includes but is not limited to: Inclement weather, health problems, family emergencies, lost luggage, cancelled or postponed flights (including those we book for you) and many other unforeseen reasons that can change travel plans and/or cause financial losses.

Atlantis can provide documentation to support your insurance claims upon your request, however it is your responsibility to insure yourself or your group against these possible losses.